

ONLINE ACCIDENT REPORTING GUIDE



Here is a quick guide on what you can expect

BENEFITS OF ONLINE REPORTING



No additional trip required



User-friendly and smart interface



Save up to 50% of your time

GETTING TO THE ONLINE FORM

Visit our website: <https://www.eurokarsservices.com.sg/eci>

INSURANCE CLAIMS

Initiate a Claim

Insurance Overview

Dos & Don't

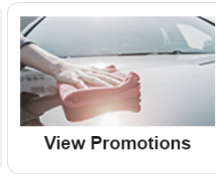
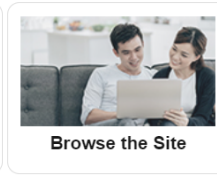
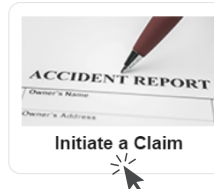
Photo & Video

Sketch Guide

FAQ

Welcome! Please select from the following options

I am here to...



Access via our **website "pop-up"** at the home page or via our **website menu** under "Insurance Claims"

Simply scan the QR code for direct access

DOCUMENTATION REQUIRED

*Plus Driver's Driving Licence if applicable



Insured's Identity Card (Mandatory)



Insured's Car Insurance Cert (Mandatory)



Insured's *Driving Licence (Mandatory)



Scene / Damages Photos & Videos (Mandatory)



Third Party Car Plate No. (Essential)



Traffic Police / Medical Report (If Necessary)

SUBMISSION & VERIFICATION

*Plus Driver's Signature if applicable



*Signatures of Insured is required

For online submission

Cutoff timing :	Before 4pm	After 4pm
	↓	↓
Response time :	Within the day	Next working day



Video calls for ID verification would be conducted

CAR ASSESSMENT & COLLECTION



Damage assessment & repairs by appointment



Repairs will commence upon approval by insurer



Car collection after repairs by appointment

Website:

www.eurokarsservices.com.sg

Hotline:

(65) 6331 0680

E-mail:

info-espl@eurokars.com.sg